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REMOTE PHI TRANSFER

# Remote PHI Transfer

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**The optimal record  
request solution for  
today's new normal**



**Providing patients access to their PHI is still essential but harder to accomplish in today's environment.**

**The new normal means we must be willing to consider new ways of achieving patient satisfaction goals, now that face to face activities must be reimaged.**



**Achieving  
Patient  
Satisfaction**

**Today we must eliminate  
nonessential foot traffic,  
such as:**

**Walking up to the reception desk**

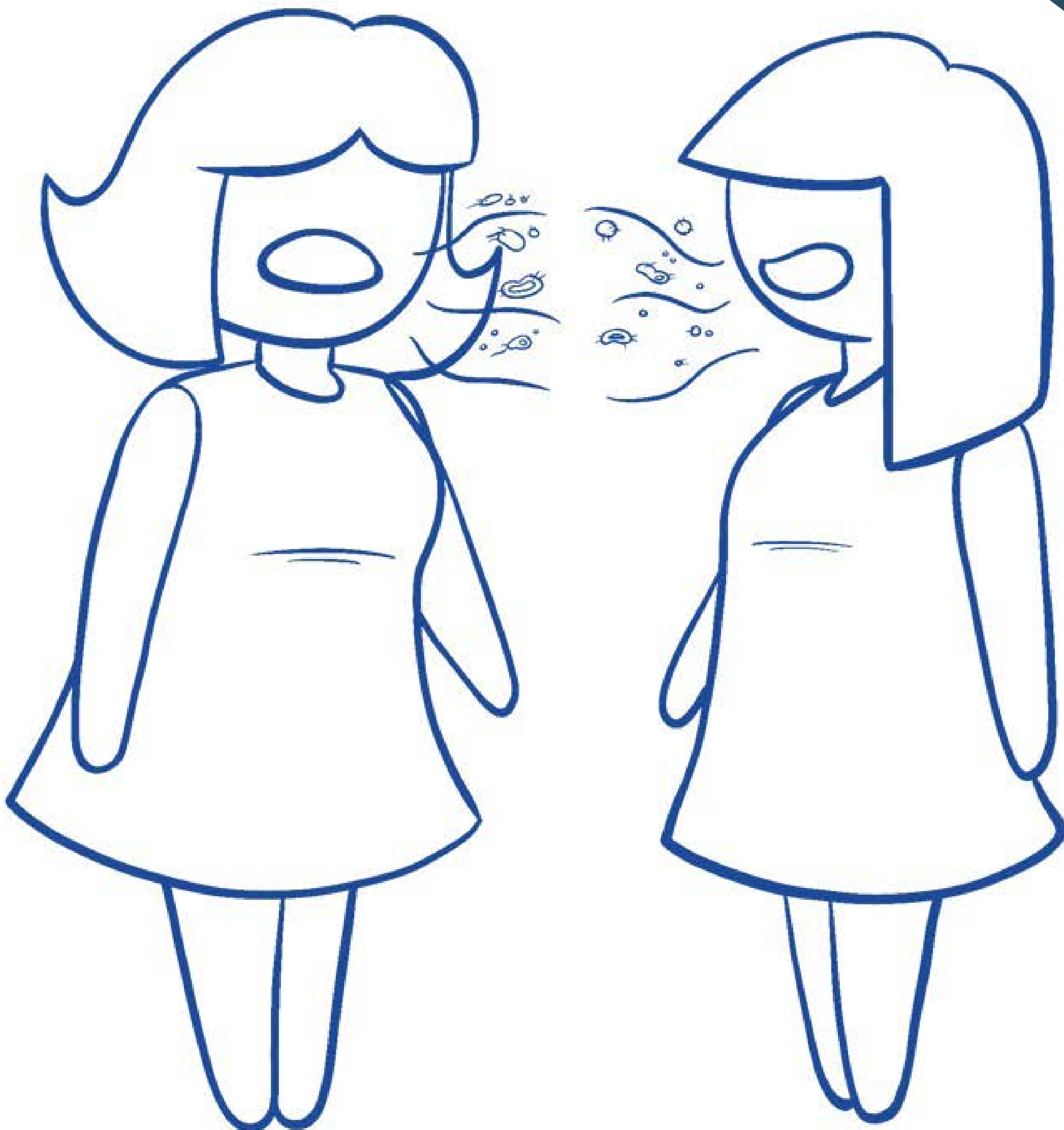




# Reduce instances that require touching surfaces



# Eliminate waiting room interaction



# Stop repeat visits to pick up records





**Embracing technology is the best way to ensure the health of your staff and your patients.**

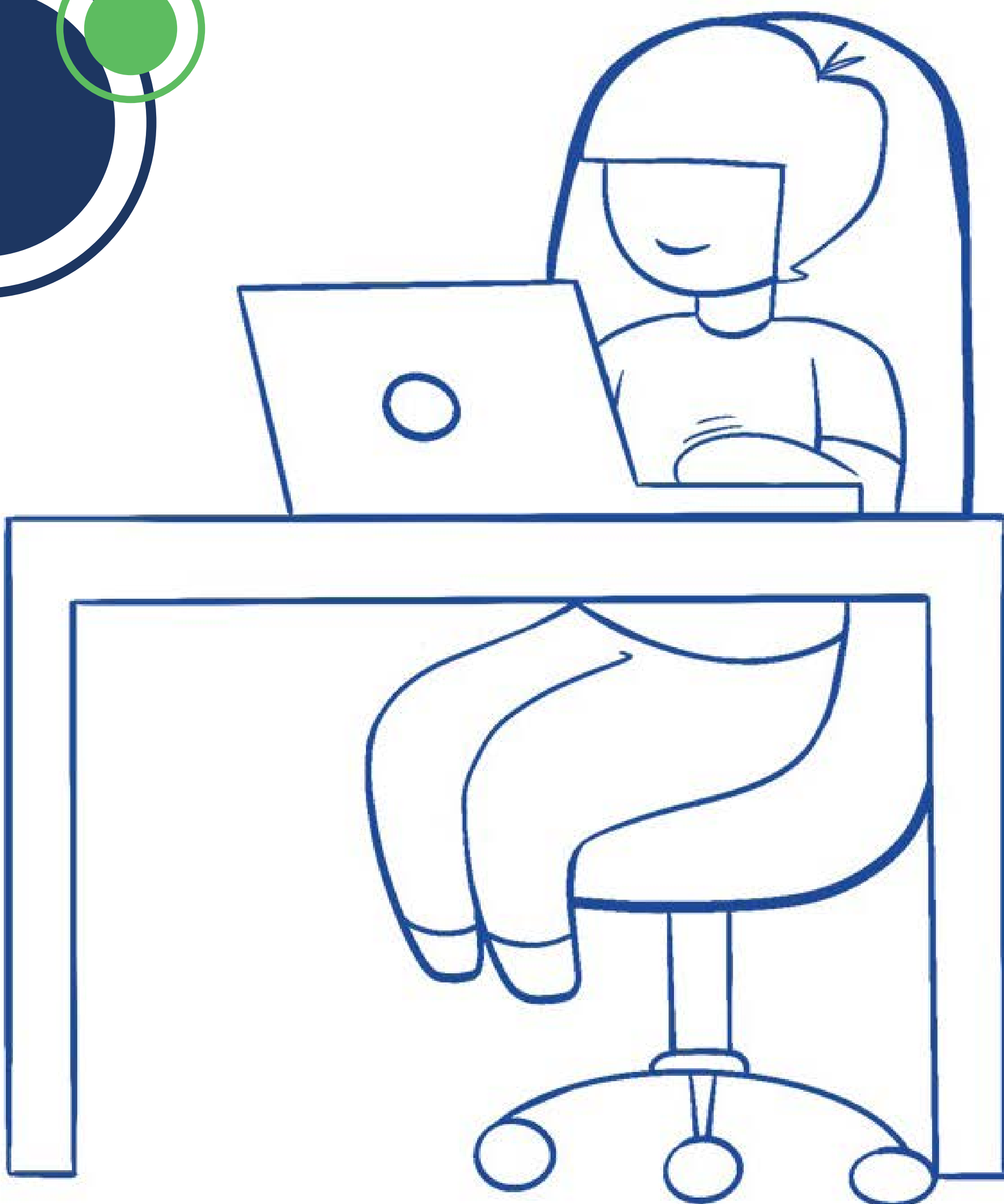
**Our unique requester technology, coupled with electronic processing and delivery, will transform your request release process.**



**With RRS Medical your patients can quickly and securely request their records from the safety and comfort of their home.**

**The RRS Medical technology will guide them through the entire the request process.**

**Guided  
Process**





**Patients can also request their records by telephone. Our certified specialists are prepared to help. Patients can even access our unique requester technology with their Smart Phone.**



**Records can be accessed and delivered electronically via a secure portal, allowing your patients the ability to complete the process without ever leaving their homes.**



**Optimal service with no stress. Patients know that they have a physician that will go the extra mile to provide the technology and solutions that will help keep them safe.**

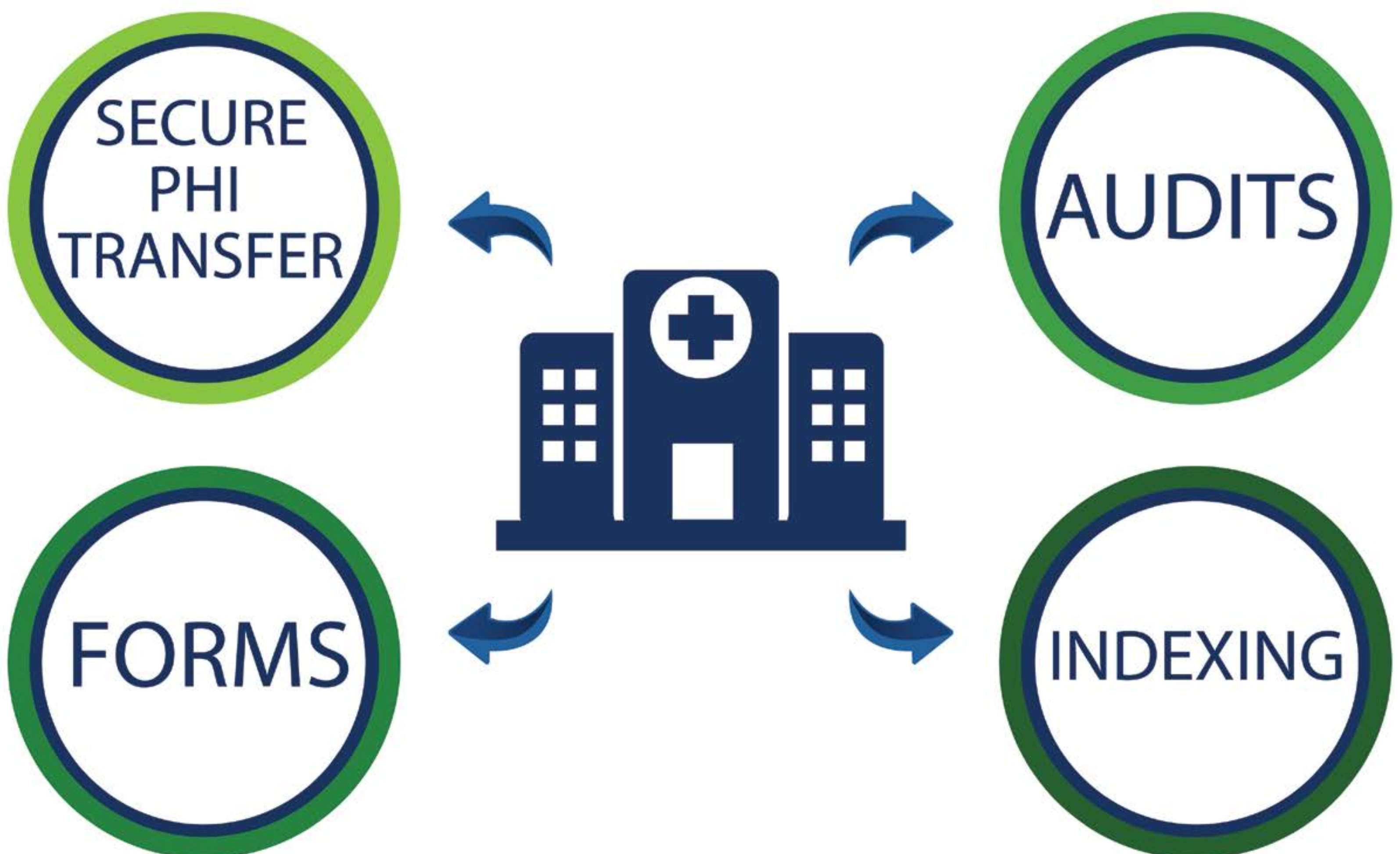
**Optimal  
Service**





**RRS Medical has been ahead of the remote PHI transfer curve for many years. Our technology and remote expertise make it easy to help our clients during this particular time.**

## **FOUR REMOTE PHI TRANSFER SOLUTIONS**







**Our powerful requester technology, coupled with electronic processing and delivery, is supported by our CRIS certified staff that is focused on privacy, compliance, and patient satisfaction.**

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**For more information, and to learn how you can improve your patient's access to PHI, click the link below:**

**<https://www.rrsmedical.com/release-of-information>**