



Secure PHI Transfer Technology

With RRS' Optimized ROI Solution, your organization can focus on patient care while we provide streamlined, consistent, and compliant ROI solutions.

OPTIMIZED ROI SOLUTION

The release of information process is time consuming and heavily regulated. RRS removes this burden with an optimized secure PHI transfer technology and process. We provide a standardized and streamlined path for patients PHI while reducing your employee workloads. Implementing the right procedures ensures fewer patient complaints, better turnaround times, and a more compliant process, thus reducing organizational risk.

SERVICE EXCELLENCE

- Direct customer service support, available from 8 am - 8 pm
- Extraction team available from 8 am - 5 pm EST
- Online portal to request, pay for, and download requested information
- Dedicated Client Success Manager



PROCESS EFFICIENCY

- Centralized request receipt reduces employee touches
- Remote extraction team manages volume fluctuations
- Same day access available
- Flexible request and delivery options
- Improved ROI workflow



ACCURACY & SPEED

- Best -in-class exception process reduces communication times with patients
- Quarterly process and performance reviews
- 3 tier audit process eliminates errors
- 2-day turnaround times
- 87% electronic delivery rate



With RRS you can fully automate the PHI transfer process using our Optimized ROI solution.

✓ Safe ✓ Secure ✓ Reliable ✓ Quick ✓ Accountable ✓ Less Work ✓ Improved Compliance

RRS is dedicated to empowering your patient's healthcare journey with innovation, security, and kindness.

► www.rrsmedical.com ► 484-468-1299